

## Get Started



# Your medical ID card, one website, one number to call

## Review your medical ID card



## Always keep your ID card with you.

Your ID card contains valuable information about your coverage, so it's important to know what everything means.

- 1. Member ID:** Identifies you as a covered individual and is how we keep track of your benefit usage. When you call Customer Care, you will be asked for this number.
- 2. Group number:** Identifies your employer and your plan.
- 3. Member:** The name of the person who carries the plan.
- 4. Dependents:** Names of everyone covered under the plan.
- 5. Office:** Amount you owe at a primary care physician visit.
- 6. ER:** Amount you owe at an emergency room visit.
- 7. UrgCare:** Amount you owe at a visit to an urgent care center.
- 8. Spec:** Amount you owe at a specialist visit.
- 9. Rx Bin & Rx Grp:** Identifies you as a UnitedHealthcare member for OptumRx prescription drug administration in the U.S.
- 10. myuhc.com:** Your member website, where you can manage your benefits.
- 11. +1.877.844.0280:** 24/7 Customer Care number to call.

**UnitedHealthcare**  
Global  
Health Plan

**Expatriate Insurance**

**1** Member ID: **123456789**    **2** Group Number: **999999**

**3** Member:  
SUBSCRIBER SMITH  
Dependents:  
**4** SPOUSE SMITH  
CHILD1 SMITH  
CHILD2 SMITH  
CHILD3 SMITH

Payer ID 99999

**9** **OPTUMRX**  
Rx Bin: **999999**  
Rx PCN: **9999**  
Rx Grp: **UHEALTH**

**5** U.S. Copays:  
Office: \$25    **6** ER: \$250  
**7** UrgCare: \$10    **8** Spec: \$35

0501    UnitedHealthcare Expat InsuranceChoice Plus  
Administered by United Healthcare Services, Inc.

This card does not guarantee coverage. To verify benefits, view claims, or find a provider, visit the websites or call.

For Members: **10** myuhc.com    **11** +1.877.844.0280  
Calls Outside U.S.: +1.763.274.7362

For U.S. Providers: www.UnitedHealthcareOnline.com    877-842-3210  
For Non-U.S. Providers: +1 763-274-7362  
International Claim Fax: +1 813-877-8167  
Medical Claims: PO Box 740111, Atlanta, GA 30374-0111

Pharmacy Claims: PO Box 740111, Atlanta, GA 30374-0111  
For U.S. Pharmacists: 888-290-5416

Note that this is a sample ID card image and your own member ID card may differ.

## Register at myuhc.com



### It's your direct connection, day and night.

Use your secure web portal to find information and tools to help you get the most out of your benefits.

- **See what's covered**
- **Find a network doctor, clinic or hospital**
- **Submit and track claims**
- **Translate medical and pharmacy terms**
- **Get a replacement for your member ID card**
- **And much, much more**

### Registration is easy.

Registering at **myuhc.com** will give you one universal login – your HealthSafe ID – that you can use on **myuhc.com**, or on the **UHC Global** smartphone app.

Have your ID card ready (or you can use your Social Security Number if you have one and date of birth) and then:

- 1 Go to [www.myuhc.com](http://www.myuhc.com)
- 2 Select Register Now
- 3 Follow the step-by-step instructions - you will be guided along the way with helpful onscreen feedback. Remember to sign up for paperless communications, which allow us to communicate important updates to you via email.

If you have previously registered for myuhc.com as a UnitedHealthcare member, you will need to register again for access to your UnitedHealthcare Global benefits and information.

### One password is all you need.

Register at **myuhc.com**, and use the same HealthSafe ID username and password to log in to:

- **myuhc.com** health benefits portal
- **UHC Global** mobile application

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# Download the UHC Global mobile app



## You can do so much with the UHC Global mobile app

With mobile functionality designed especially for expatriates, the UHC Global app travels with you, wherever you are. You can download it from the App Store® or Google Play™.

Use the same credentials you use to log in to myuhc.com. Then:

- **View coverage details for you and your family in one place**
- **Find and locate a global health care provider or facility using the “Find Care” feature**
- **Easily and quickly view your member ID card**
- **Submit medical, dental and vision claims quickly within or outside of the U.S., view submitted claims, and review claims payment status**
- **Access destination security and health care intelligence reports to help you stay informed and prepared**
- **One-click access to customer service**

